Promotion Terms & Conditions

All states and territories except for NT and Tasmania

Ultimate Santa Experience Giveaway

1. By entering the Promotion, entrants agree to abide by these Terms and Conditions.

2. The Terms and Conditions of this Promotion are governed by the laws of the State of Queensland.

3. The "Promoter" is Farrell Heidelberg Pty Ltd atf Essential Services Trust No.29 (ABN 40 238 671 651). This Promotion will be conducted at Willows Shopping Centre, 13 Hervey Range Road, Thuringowa Central, 4817.

4. Ultimate Santa Experience Giveaway ("the Promotion") commences at 9:00am AEST on Sunday, 1st November 2026.

5. The closing time for entering the Promotion is 6:00pm Sunday 6 December 2026.

6. Entry to the Promotion is only available for residents of Queensland. Entrants under the age of 18 years must seek permission from their parent or guardian to enter.

7. The following individuals are ineligible to enter the promotion:
    a. Employees, directors, officers and management of the Promoter, any related bodies corporate of the Promoter, or any tenants or retailers in the participating Centre or any of the Promoters agencies that are associated with the Promotion;

    b. The spouse, de facto spouse, parent, child or sibling of an individual listed in paragraph a.; and

    c. Any person who the Promoter has previously notified is not permitted to enter the Promoters promotions.

8. There is two ways to enter this Promotion, during the Promotion Period eligible individuals must:
    a. Book and have photo taken with Santa, Sensitive Santa or Pet Santa the Promotion Period; Purchase an eligible photo package valued at $35.95 or more. Eligible packages include Blitzen Package ($35.95), Digital Memory Pack ($42.95) and Santa's gift pack ($52.95)

    b. Spend $50 or more in any Willows stores, scan QR code and upload your receipt for verification.

    c. Must be a current Willows email subscriber or must sign up to be a Willows email subscriber.

9. The total prize pool is valued at $30,000, awarded as a store credit redeemable solely at the Flight Centre, Willows Shopping Centre. Promotional references to specific travel packages, including the Polar Bear and Santa bundle, are provided for illustrative purposes only. The winner is not required to accept these specified packages and retains the right to apply the $20,000 credit instead toward any other travel or services available in store, subject to standard booking terms.

10. Entries will be collected from the Scene to Believe website and Komo website.

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11. This is a game of chance. The first entry selected randomly from the valid entries received during the Promotion Period will win the prize. The Promoter may draw reserve entries and record them in order in case of an invalid entry/entrant or a prize is unclaimed.
12. The Winner will be notified and announced on Saturday 12 December 2026 in the Centre at 11am and placed in contact with the team at Flight Centre Willows.
13. The prize is not transferrable and cannot be redeemed for cash or an alternative prize. No compensation will be payable if the winner is unable to use their prize.
14. In the event of any confusion or challenge relating to the winner or the prize, CBRE's decision will be final and no correspondence will be entered into.
15. CBRE accepts no responsibility and shall not be held legally liable or responsible for any accident, loss, injury or damage to any individual or property whether direct or indirect, whether in contract, tort, negligence or otherwise arising out of or in connection with the competition or the prize.
16. If applicable, any personal information provided by an entrant to CBRE for the purpose of entering the competition will be collected, used and disclosed in accordance with CBRE's privacy policy (located at www.cbre.com.au/about-us/pacific-privacy-policy) and the *Privacy Act 1988 (Cth)*.
17. Instructions on how to enter and other details contained within promotional advertisements for this competition form part of the conditions of entry.

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